

Dear Patients and Families,

In response to the COVID-19 pandemic, the American Dental Association and North Carolina State Dental Board have recommended that all dental offices postpone all non-emergency dental treatment for at least two weeks.

At Carolina Orthodontics and Children's Dentistry our top priority is the health and well-being of our families, patients, team, and community. We do not take these decisions or this situation lightly. We understand that these decisions greatly affect our wonderful patients and their families. We will be complying with recommendations from the American Dental Association and North Carolina Dental Board.

Effective March 19th we will stop seeing non-emergency patients at least until April 11th. We will have phone service however we will have limited team members at the office to handle calls and emergencies. We are also available via email ([info@mycarolinasmile.com](mailto:info@mycarolinasmile.com)) and online website chat.

We sincerely appreciate your patience with our team, as we are all trying to do our best at this time to help everyone reschedule for a later date.

If you have an appointment scheduled before April 11th, our team will be reaching out to reschedule. If you do not receive communication please call us at (919)846-7900. We will be continually monitoring the situation and if additional scheduling changes become necessary, we will keep you informed.

Thank you all for your patience and understanding. Stay safe and healthy. We'll see you all soon!

Sincerely,

Your Team at Carolina Orthodontics and Children's Dentistry

[www.mycarolinasmile.com](http://www.mycarolinasmile.com)

